

Terms and Conditions

1. Introduction

Welcome to our family business website. These Terms and Conditions govern your use of our website and the purchase of products from us. By accessing or using our website, you agree to be bound by these Terms and Conditions. Please read them carefully.

2. About Us

We are a small, independent family business operating an online store. We specialise in offering a diverse range of products, including video games, clothing, and doggy beds. Our primary base of operations is in Larnaca, Cyprus.

3. Products

We offer a variety of products for sale on our website, including:

- Video Games / DVD's
- Clothing
- Doggy Beds
- Household items e.g. Bed spreads, settee covers,
- General merchandise

We strive to provide accurate descriptions and images of all products. However, please note that colours and sizes may vary slightly from their appearance on your screen.

4. Pricing and VAT

All prices displayed on our website are inclusive of Value Added Tax (VAT), as we are a small independent company. We reserve the right to change prices at any time without prior notice.



5. Order and Payment

5.1 Order Acceptance

Your order constitutes an offer to us to buy a product. All orders are subject to acceptance by us, and we will confirm such acceptance to you by sending you an email that confirms the product has been dispatched.

5.2 Payment

We require clear payment before dispatching any items. We accept various payment methods as indicated on our website.

6. Shipping Policy

6.1 Dispatch Time

We aim to dispatch all items within _____ of receiving clear payment.

6.2 Local Deliveries (Larnaca, Cyprus)

For customers located in Larnaca, Cyprus, we offer local delivery services. A small additional fee will be applied to local deliveries. The exact fee will be calculated and displayed at checkout.

6.3 European Shipping

For deliveries within Europe, please be aware that shipping costs may be slightly increased due to international postage regulations and carrier fees. The exact shipping cost will be calculated and displayed at checkout.

6.4 Shipping Costs

The buyer is responsible for all shipping costs, which will be clearly outlined during the checkout process.



7. Returns Policy

7.1 Faulty Items

We accept returns for items that are found to be faulty. If you receive a faulty item, you must notify us within _____ of receiving the product.

7.2 Proof of Imperfection

To process a return for a faulty item, you must provide clear images of the imperfections or faults. This helps us to assess the issue and improve our quality control.

7.3 Return Postage Costs

The buyer is responsible for bearing the cost of posting the faulty item back to us. Once we have received and inspected the faulty item, and confirmed the imperfection, we will process your refund or exchange.

8. Customer Feedback

Your feedback is very important to us. We encourage you to share your thoughts and experiences with our products and services. Your input helps us to continually improve and serve you better.

9. Contact Us

If you have any questions about these Terms and Conditions, please contact us at _____ or through our website's contact form.

10. Governing Law

These Terms and Conditions shall be governed by and construed in accordance with the laws of Cyprus. Any disputes arising in connection with these Terms and Conditions shall be subject to the exclusive jurisdiction of the courts of Cyprus.

